



***Agile***

the right answer for the “*new normal*” in the insurance sector

Francesca Vitalini, 17 June 2021, Insurance Data Science



# Fast changing World: the Challenges



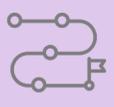
Digitalization



Innovation



Quick response to change / business disruption



Reduce risks & costs / increase efficiency & quality

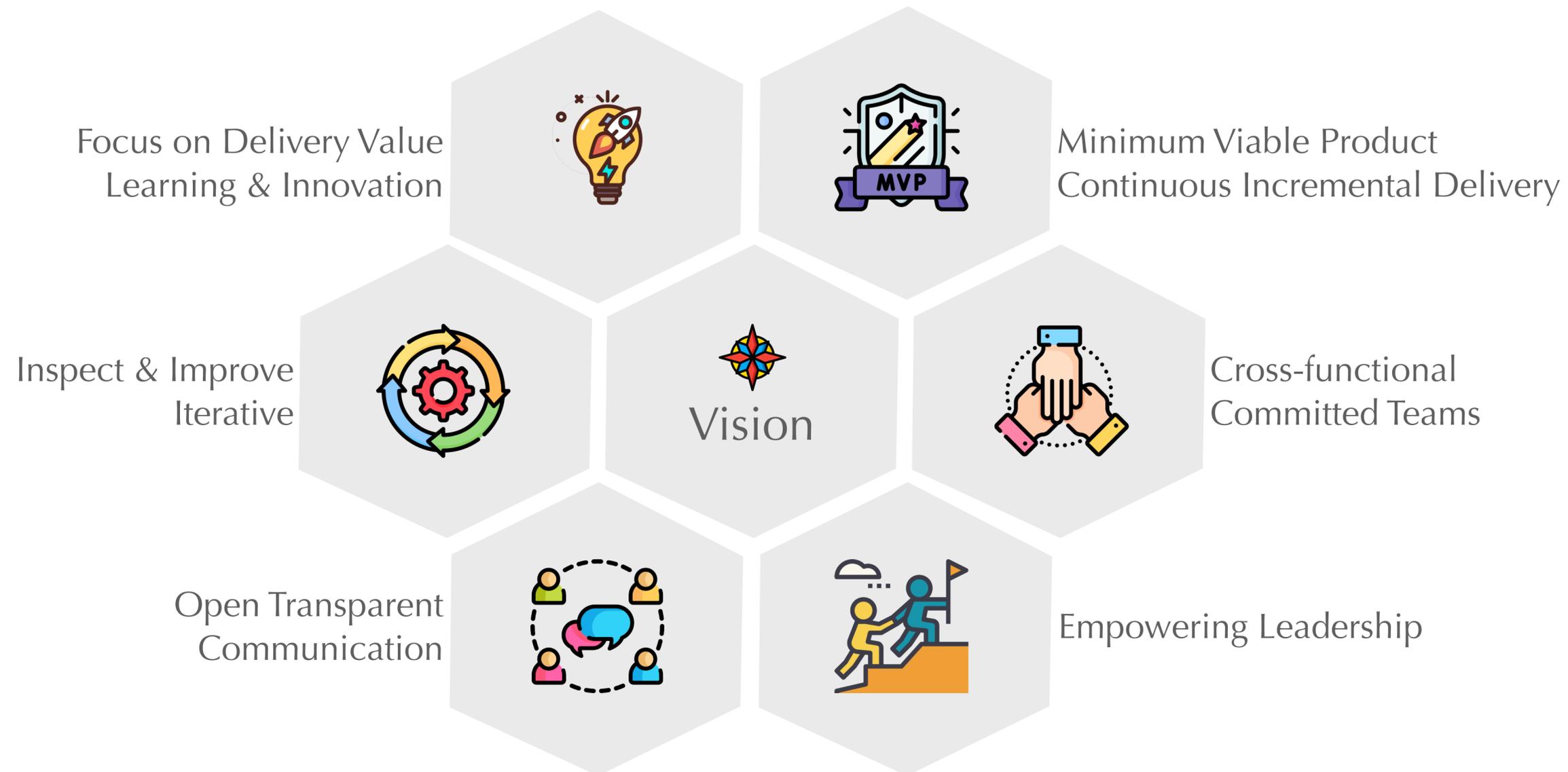


Remote / distributed working

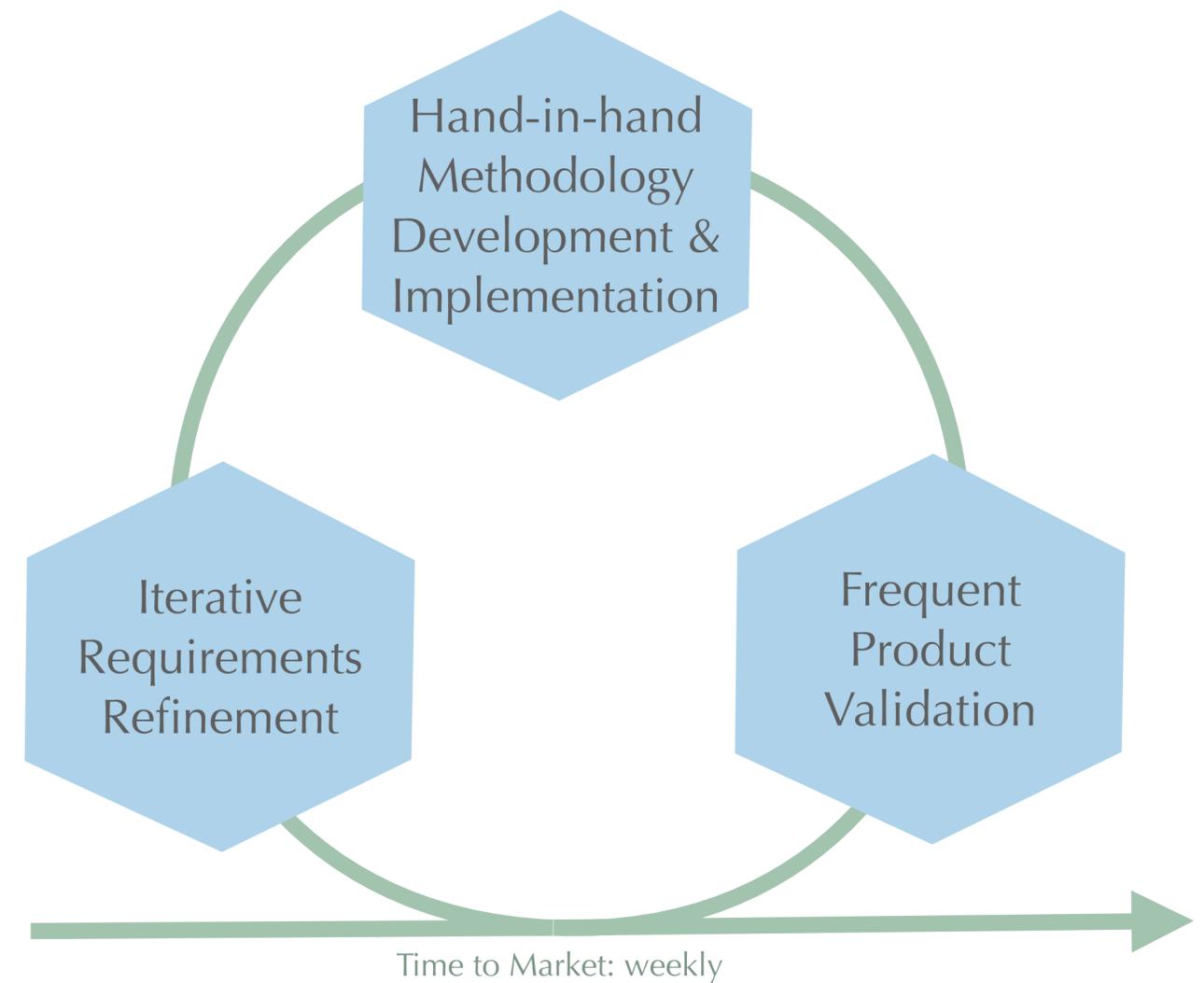
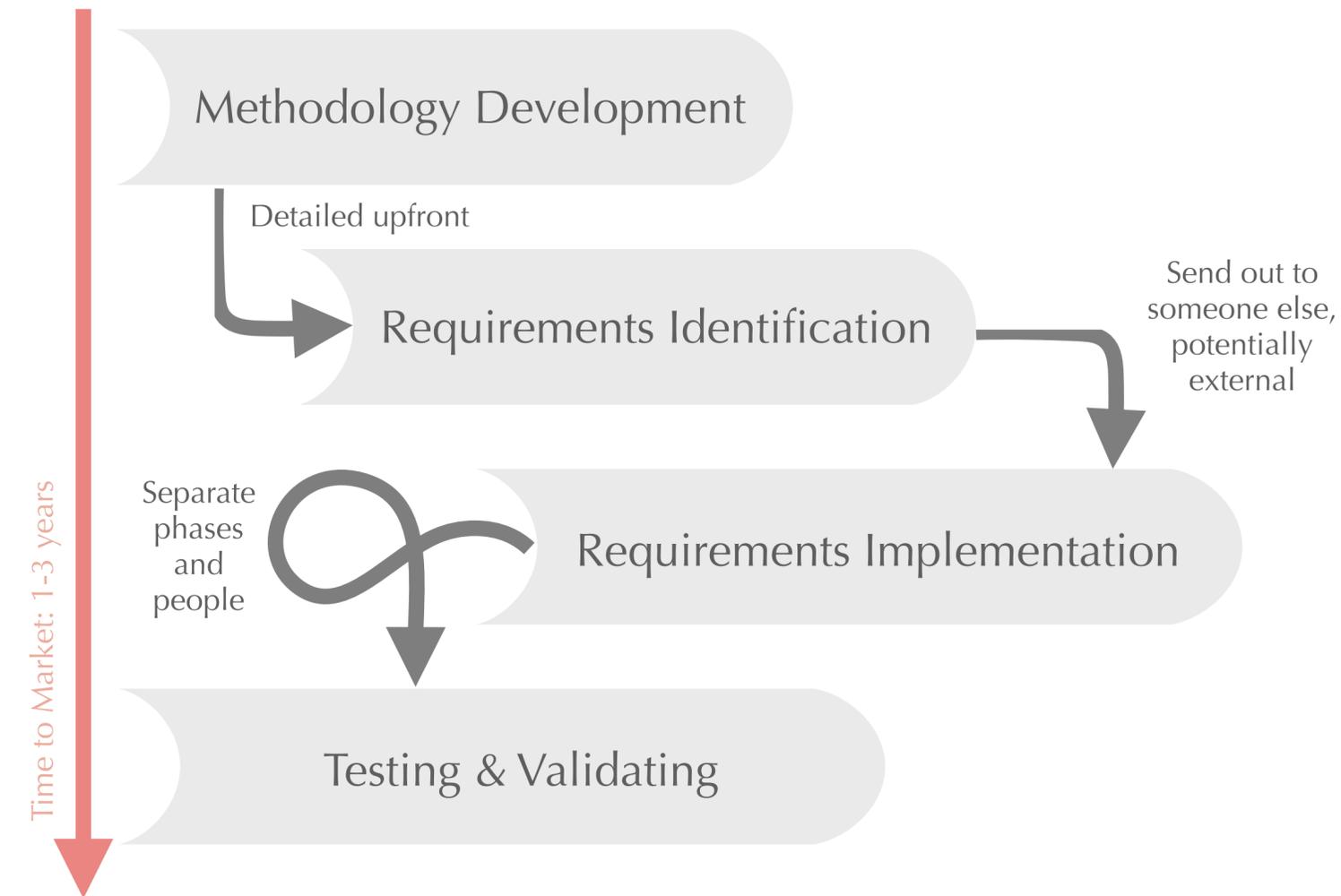
# Fast changing World: Agile as Solution



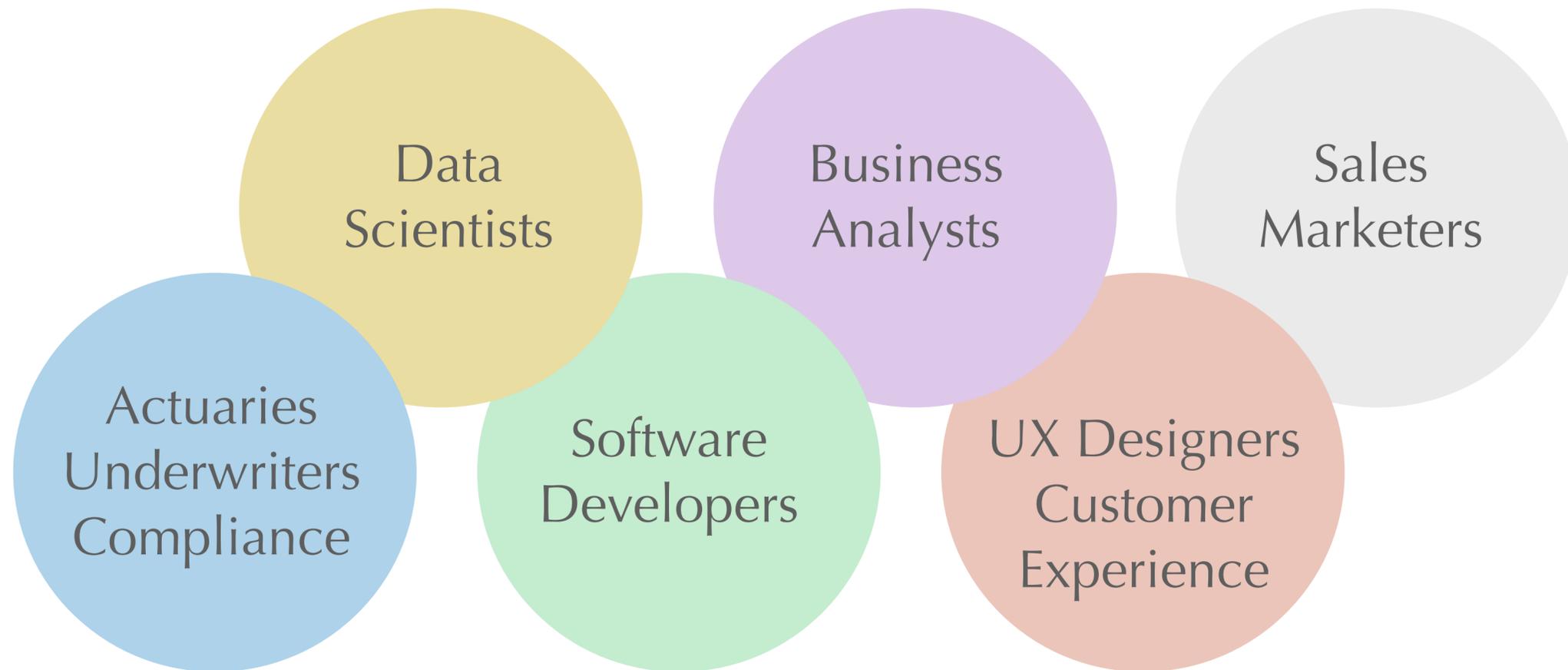
# Implementing Agile: Product Development



# Implementing Agile: Time to Market



# Implementing Agile: Cross-functional Team in Insurance Data Science



# Implementing Agile: Reorganization & Cultural Shift

 Strategy	 Organisation	 Processes	 People	 Technology
Shared purpose and vision Streamlined decision making	Flat flexible structure Network of empowered teams Minimal valuable bureaucracy	Iterative Experimentation & exploration Efficiency & transparency Continuous learning	Commitment Servant leadership Cross-functional talents Community Culture	Enabling tools Infrastructure & architecture Automation



# Implementing Agile: Missteps

- ◆ Misalignment of values and goals of the Agile transformation
- ◆ Agility does not go beyond pilots / isolated teams
- ◆ Imposed mindset instead of building a culture
- ◆ Micromanagement instead of empowering and trusting the team
- ◆ Lack of investment in people
- ◆ Technological bottlenecks

*Thank you!*

Any questions?



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