

# Experience Rating in Insurance Pricing

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Insurance Data Science Conference  
Stockholm University

June 17-18, 2024

# Overview

There is an increasing interest in further developing experience rating.

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- Prior information rating
- Posterior rating: static case
- Posterior rating: dynamic case
- Deep experience rating

- **Section 1: Prior information rating**

# Best-estimate (actuarial fair) pricing

- **Aim:** Price an insurance claim  $Y$  based on prior rating information  $x$ .
- Prior rating information  $x$  is available at the inception of the insurance contract, e.g., age of policyholder, place of living, price of insured object, etc.
- Prior rating information is also called **covariates** or (static) **features**.
- Best-estimate price for claim  $Y$ , given prior rating information  $x$ ,

$$x \mapsto \mu(x) = \mathbb{E}[Y|x].$$

- **Actuarial task:** Estimate this pricing functional (using past data).
- Popular approaches: generalized linear models (GLMs) or neural networks.

# Best-estimate (actuarial fair) pricing

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- **Section 2: Posterior rating: static case**

# Experience rating

- What if past claims history  $Y_{1:t} = (Y_1, \dots, Y_t)$  is available to predict  $Y_{t+1}$ ?
- Posterior/experience rating considers

$$\mu_{Y_{t+1}|Y_{1:t}}^{\text{post}} = \mathbb{E} [Y_{t+1} | Y_{1:t}, \mathbf{x}_{1:t+1}],$$

or if no prior rating information is available

$$\mu_{Y_{t+1}|Y_{1:t}}^{\text{post}} = \mathbb{E} [Y_{t+1} | Y_{1:t}].$$

- This is also known as random effects modeling.
- Such models are useful if there is dependence between  $Y_{t+1}$  and  $Y_{1:t}$ .
- This dependence can be of a static or of a dynamic nature.

# Random effects: static case

- The most popular experience rating models belong to the exponential dispersion family (EDF) with conjugate priors; Bichsel (1964), Jewell (1974).
- The Bühlmann–Straub (BS) model (1970) gives a linear (credibility) approximation in case of intractable posterior distributions.
- The BS model essentially assumes for all time periods  $1 \leq s \leq t + 1$

$$\mathbb{E}[Y_s | \Theta] = \mu(\Theta),$$

with common latent (risk) factor  $\Theta$  (+ conditional independence assumptions).

- This is the static case as the latent factor  $\Theta$  does not depend on time  $s$ .
- For experience rating we need to compute Bayes' formula

$$\mu_{Y_{t+1}|Y_{1:t}}^{\text{post}} = \mathbb{E}[Y_{t+1} | Y_{1:t}] = \mathbb{E}[\mu(\Theta) | Y_{1:t}].$$



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# Bühlmann–Straub credibility estimator

- The BS credibility estimator is given by

$$\hat{\mu}_{Y_{t+1}|Y_{1:t}}^{\text{post}} = \omega_t \bar{Y}_t + (1 - \omega_t) \mu_0,$$

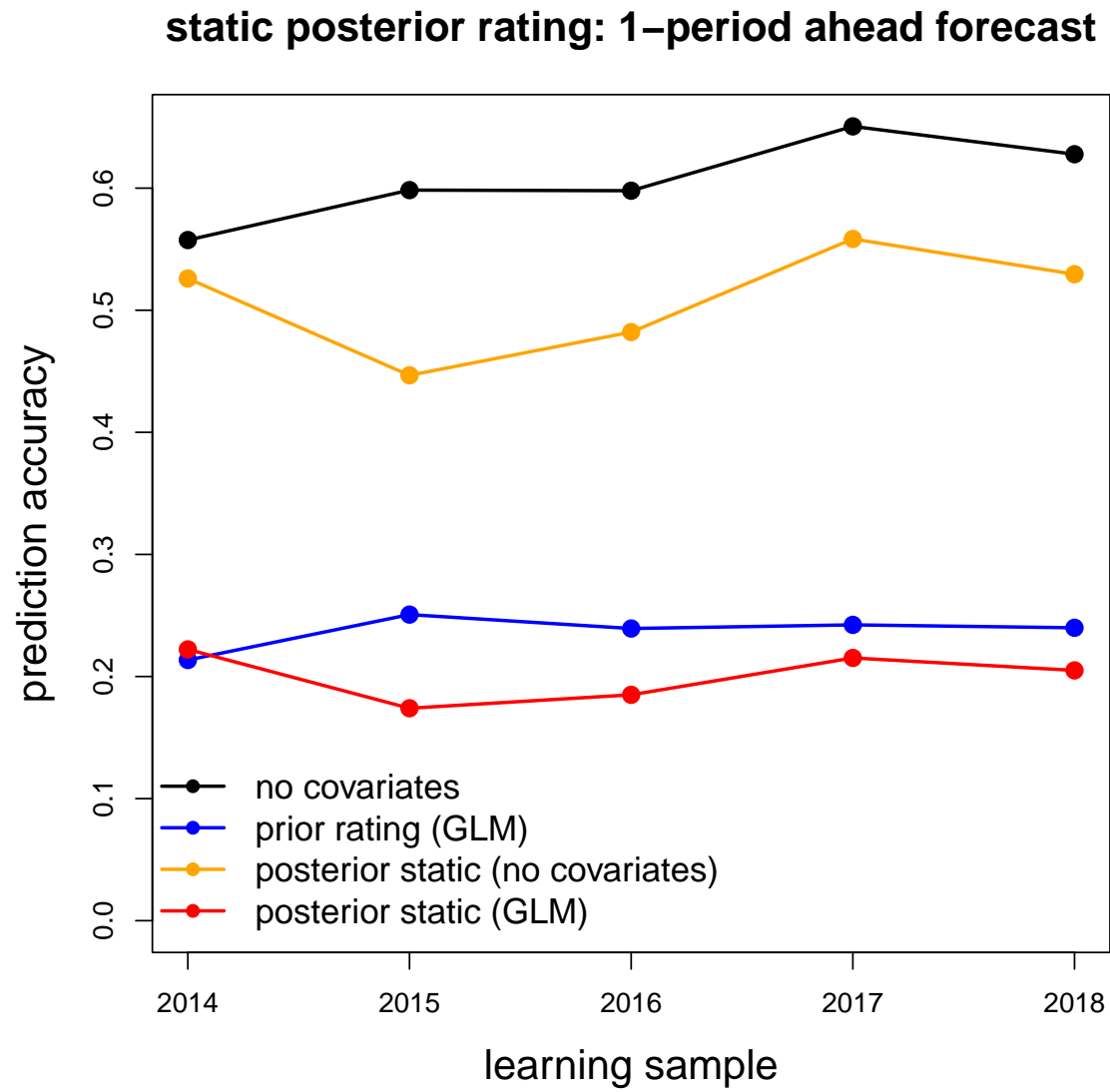
with credibility weights and observation based estimators, respectively,

$$\omega_t = \frac{t}{t + \kappa} \quad \text{and} \quad \bar{Y}_t = \frac{1}{t} \sum_{s=1}^t Y_s,$$

and prior mean  $\mu_0 = \mathbb{E}[Y_{t+1}]$  and credibility coefficient  $\kappa \geq 0$ .

- **No seniority weighting** of past claims  $Y_s$ ; Pinquet et al. (2001).
- **Issue:** Static latent factor  $\Theta$  makes past claims  $Y_{1:t}$  exchangeable.

# Accuracy of successive 1-period ahead forecasting



- **Section 3: Posterior rating: dynamic case**

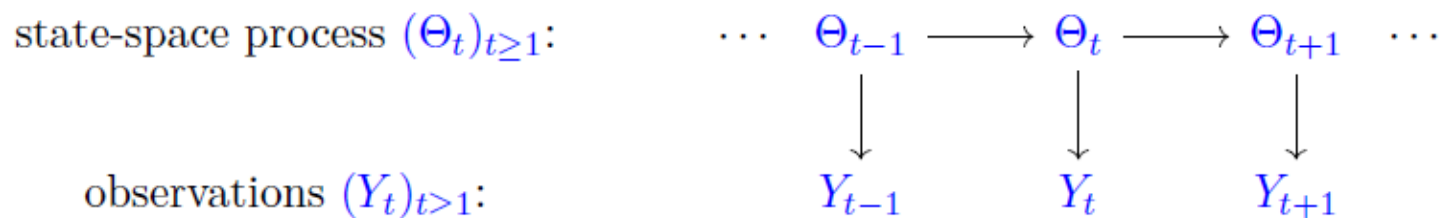
# Static vs. dynamic random effects

- Static random effects: Responses  $(Y_t)_{t \geq 1}$  depend on static latent factor  $\Theta$ .
- Dynamic random effects: Responses  $(Y_t)_{t \geq 1}$  depend on latent process  $(\Theta_t)_{t \geq 1}$ .
- Best known dynamic random effects model: Kalman filter (1960) type

This model is *parameter-driven*, meaning that the model parameters fully specify the dynamics of the latent state-space process  $(\Theta_t)_{t \geq 1}$ .

# Static vs. dynamic random effects

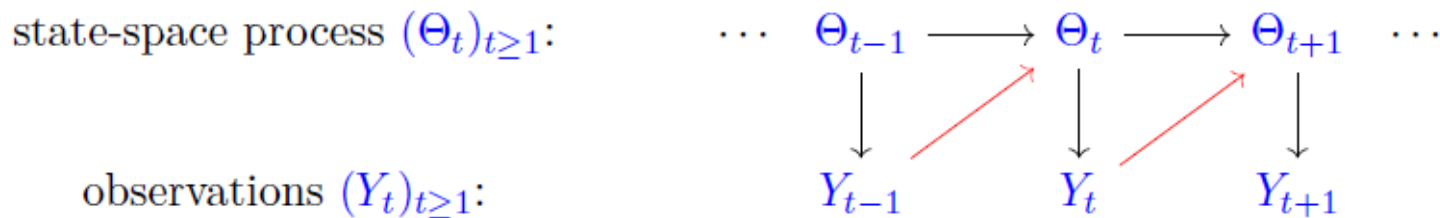
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# Observation-driven dynamic random effects

- *Observation-driven* dynamic random effects models have been introduced by Harrison–Stevens (1976), Smith–Miller (1986), Harvey–Fernandes (1989).
- Observation-driven dynamic random effects models have a feedback loop:



- Harvey–Fernandes' (1989) proposal has an explosive long-term variance behavior.
- Ahn et al. (2023) extend this to different long-term variance behaviors in the Poisson-gamma conjugate prior case (this model is analytically tractable).



# Poisson-gamma dynamic case (1/2)

(1) Observation equation:

$$Y_t | \{\Theta_{1:t}, Y_{1:t-1}\} \sim \text{Poi}(\mu \Theta_t).$$

(2) Bayesian inference:

$$\Theta_t | \{\Theta_{1:t-1}, Y_t\} \sim \Gamma(\alpha_t + Y_t, \beta_t + \mu).$$

(3) Transition equation (Kalman filter):

$$\Theta_{t+1} | \{\Theta_{1:t}, Y_{1:t}\} \sim \Gamma(\alpha_{t+1}(\Theta_{1:t}), \beta_{t+1}(\Theta_{1:t})),$$

with scale and shape parameters  $\beta_{t+1}$  and  $\alpha_{t+1}$ .

# Poisson-gamma dynamic case (2/2)

(1) Observation equation:

$$Y_t | \{\Theta_{1:t}, Y_{1:t-1}\} \sim \text{Poi}(\mu \Theta_t).$$

(2) Bayesian inference:

$$\Theta_t | Y_{1:t} \sim \Gamma(\alpha_t + Y_t, \beta_t + \mu).$$

(3) Observation-driven state-space update:

$$\Theta_{t+1} | Y_{1:t} \sim \Gamma(\alpha_{t+1}(Y_{1:t}), \beta_{t+1}),$$

with deterministic scale  $\beta_{t+1}$  and shape parameter  $\alpha_{t+1}(Y_{1:t})$ .

# Construction of step (3): state-space update

- Lukacs (1955): For independent random variables (with appropriate parameters)

$$\Theta \sim \Gamma \quad \text{and} \quad B \sim \text{Beta} \quad \implies \quad \Theta B \sim \Gamma.$$

This allows for thinning in a gamma process.

- Observation-driven state-space update  $\Theta_t \rightarrow \Theta_{t+1}$ : Additionally, choose an independent gamma noise  $\eta \sim \Gamma$  (with appropriate parameters)

$$\Theta_{t+1} | Y_{1:t} = \frac{\Theta_t B}{q} + \eta \Big|_{Y_{1:t}} \sim \Gamma(\alpha_{t+1}, \beta_{t+1}),$$

with parameter updates

$$\beta_t \rightarrow \beta_{t+1} = q(\beta_t + \mu) > 0,$$

$$\alpha_t \rightarrow \alpha_{t+1} = pq(\alpha_t + Y_t) + (1-p)\beta_{t+1} > 0.$$

for given constants  $p, q \in (0, 1]$ .

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# Long-term behavior

- This model is mean-stationary:  $\mathbb{E}[\Theta_t] = 1$  for all  $t \geq 1$ .
- **Explosive variance case:**  $p = 1$  and  $q < 1$

$$\lim_{t \rightarrow \infty} \text{Var}(\Theta_t) = \infty.$$

- **Vanishing variance case:**  $p < 1$  and  $q = 1$

$$\lim_{t \rightarrow \infty} \text{Var}(\Theta_t) = 0.$$

- **Bounded variance case:**  $p < 1$  and  $q < 1$

$$\inf_t \text{Var}(\Theta_t) > 0 \quad \text{and} \quad \sup_t \text{Var}(\Theta_t) < \infty.$$

# Log-likelihood and model fitting

- The log-likelihood is fully tractable

$$\ell_{Y_{1:t}} = \sum_{s=1}^t \log \left( \frac{\Gamma(\alpha_s + Y_s)}{\Gamma(\alpha_s) Y_s!} \left(1 - \frac{\mu}{\beta_s + \mu}\right)^{\alpha_s} \left(\frac{\mu}{\beta_s + \mu}\right)^{Y_s} \right).$$

- These are negative binomial (marginal) models with  $\alpha_s = \alpha_s(Y_{1:s-1})$ .
- This is an integer-valued auto-regressive (INAR) negative binomial model.
- We can perform empirical Bayes' fitting.

# Recursive credibility formula

- We get a closed form recursive experience rating formula

$$\begin{aligned}\mu_{Y_{t+1}|Y_{1:t}}^{\text{post}} &= \mathbb{E}[Y_{t+1}|Y_{1:t}] = \frac{\alpha_{t+1}}{\beta_{t+1}} \mu \\ &= p \left( \omega_t Y_t + (1 - \omega_t) \frac{\alpha_t}{\beta_t} \mu \right) + (1 - p) \mu,\end{aligned}$$

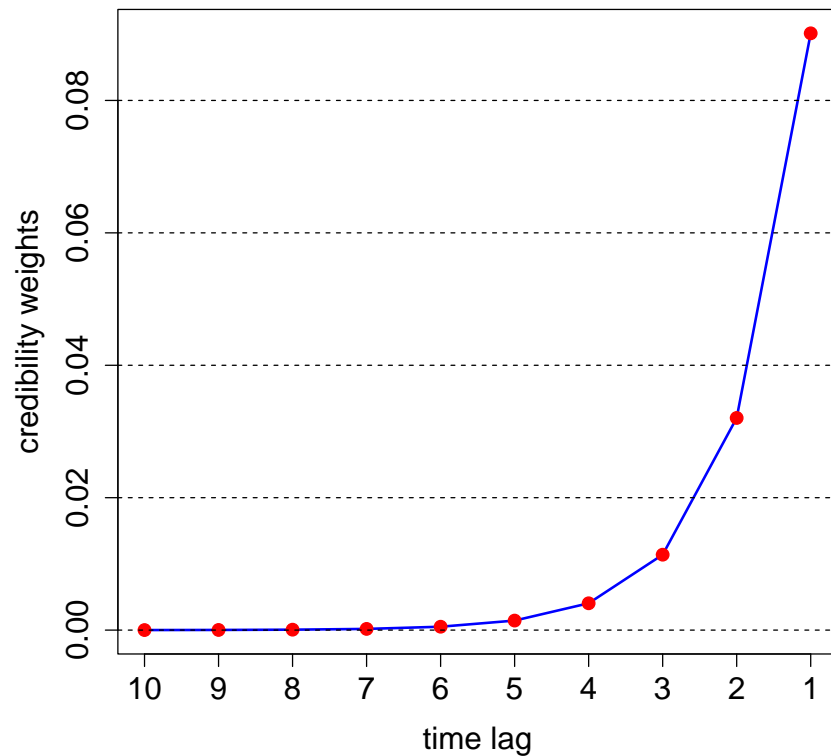
with (deterministic) credibility weights

$$\omega_t = \frac{\mu}{\mu + \beta_t} \in (0, 1).$$

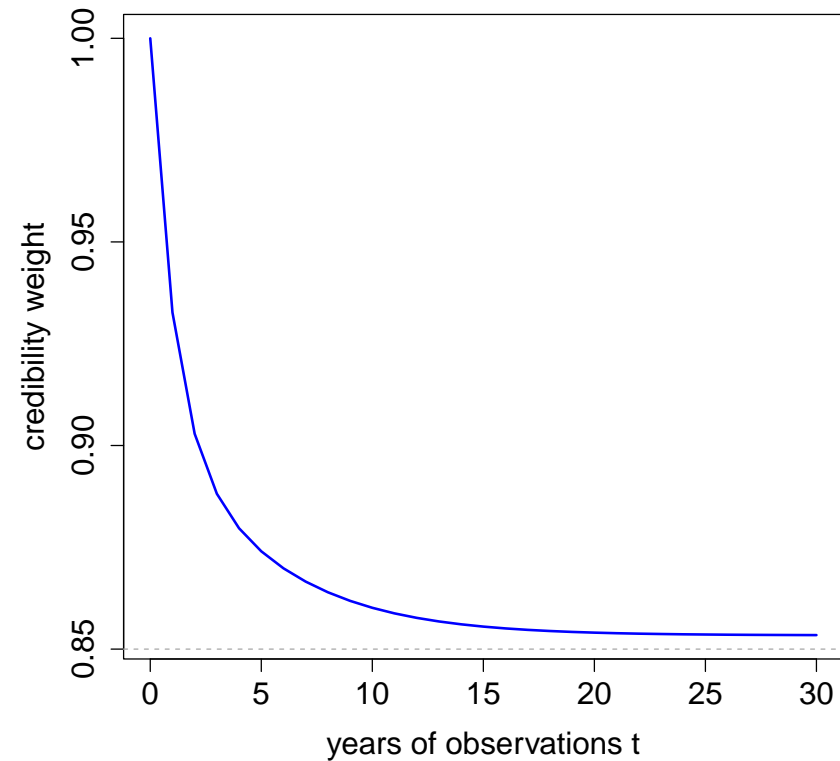
- This provides **seniority weighting** of past claims, e.g., for  $p < 1$ .

# Seniority weighting for $\hat{p} = 0.45$ and $\hat{q} = 0.79$

seniority weighting for p=0.45 and q=0.79



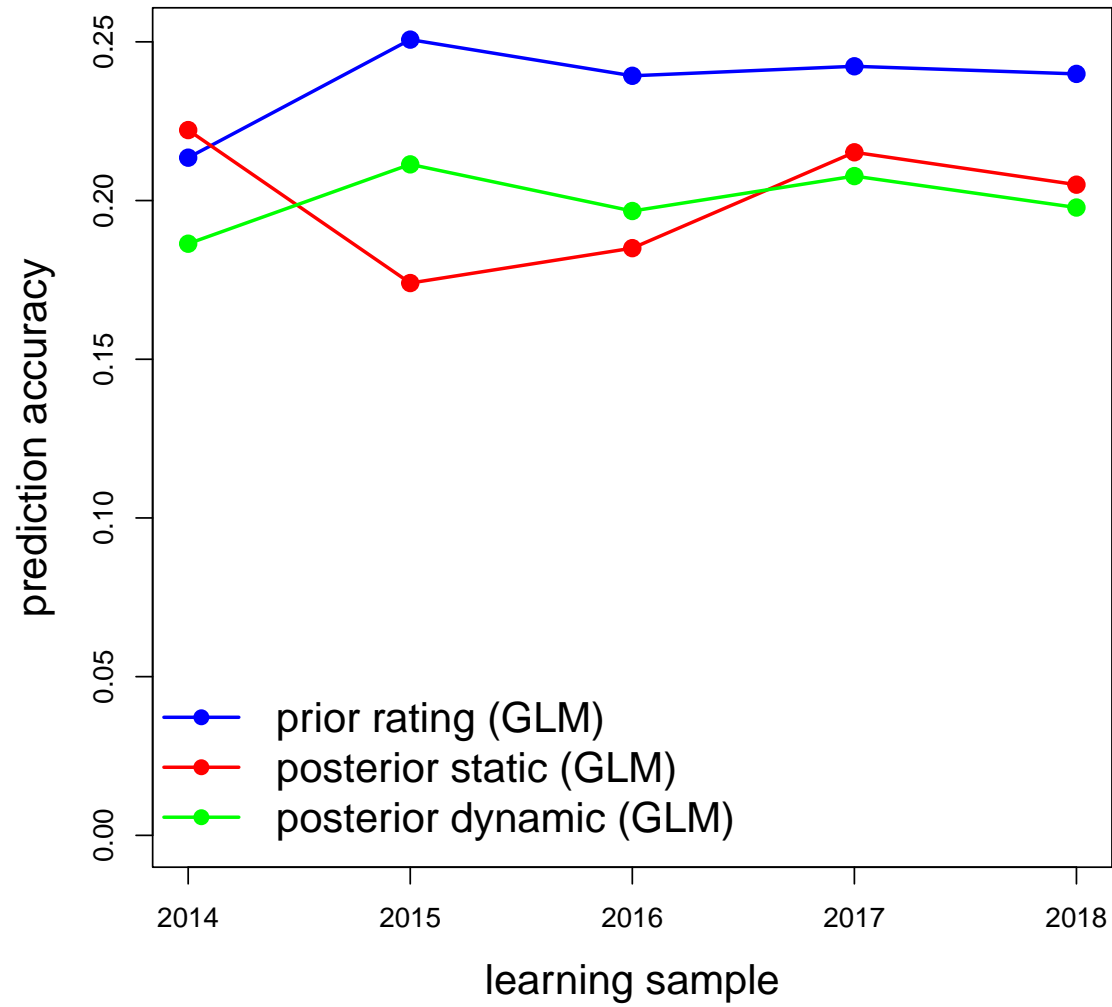
weight on prior for p=0.45 and q=0.79





# Accuracy of successive 1-period ahead forecasting

dynamic posterior rating: 1-period ahead forecast



- **Section 4: Deep experience rating**

# (Deep) attention weights

- Consider a linear (deep) attention approach

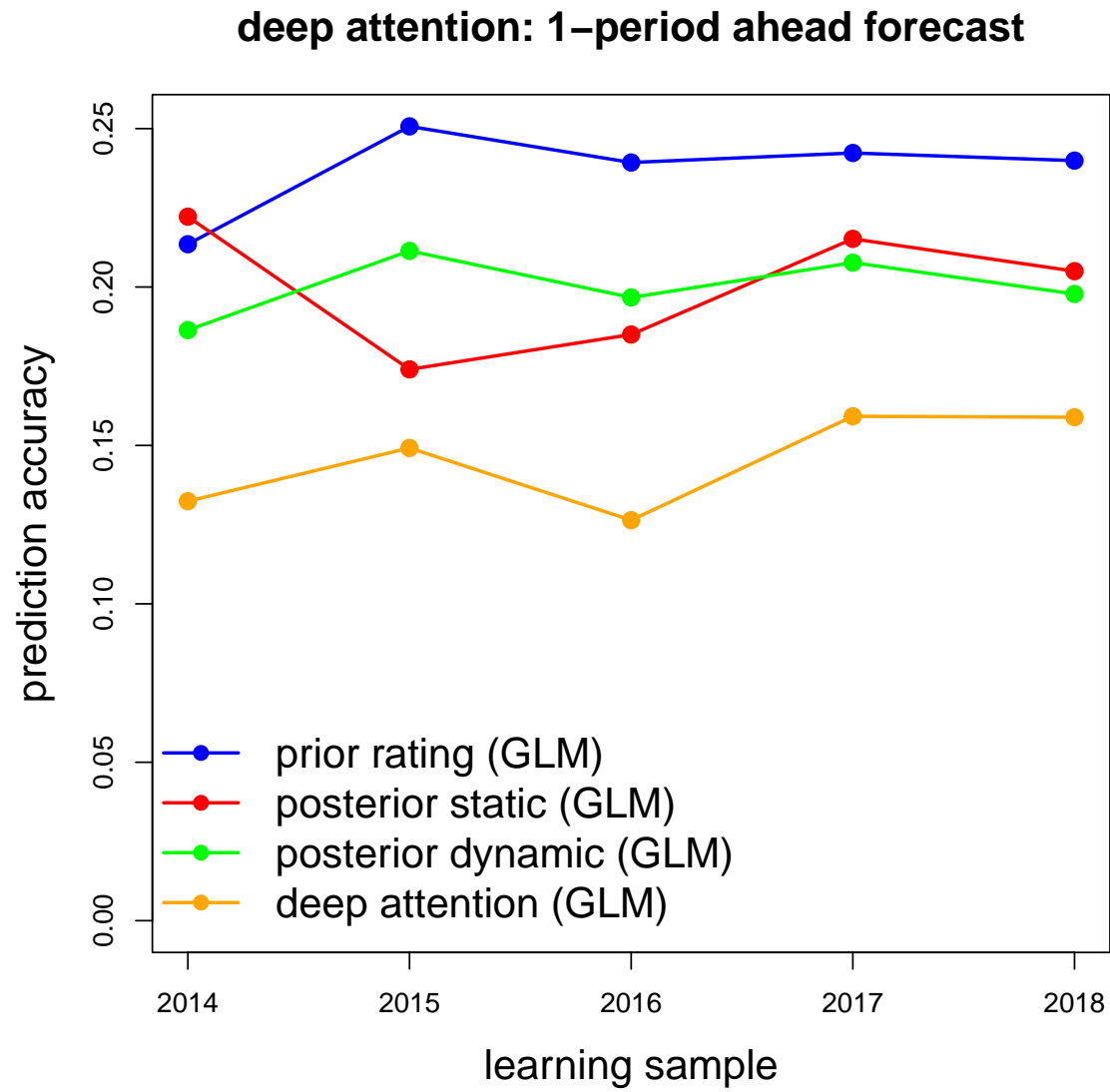
$$\mu_{Y_{t+1}|Y_{1:t}}^{\text{post}} = \sum_{s=1}^t \omega_{t,s} Y_s + \left(1 - \sum_{s=1}^t \omega_{t,s}\right) \mu(\mathbf{x}_{t+1}),$$

with (1-bounded) attention weights

$$\mathbf{x}_{1:t+1} \mapsto \omega_{t,s} = \omega_{t,s}(\mathbf{x}_{1:t+1}) \in (0, 1).$$

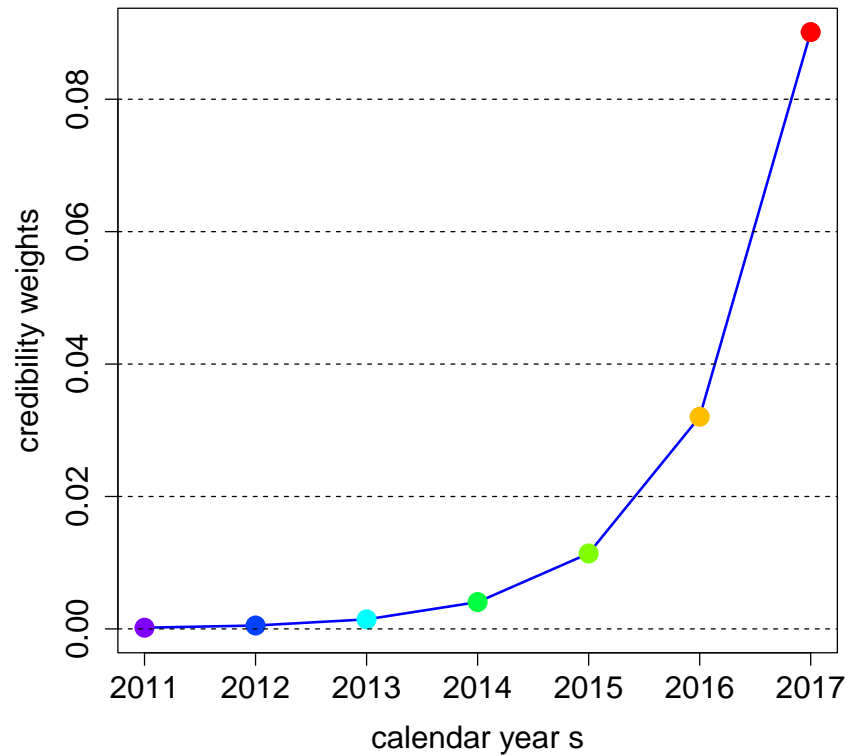
- This has the structure of an attention layer using a *key*, *query* and *value*; see Vaswani et al. (2017).
- This approach is distribution-free: fitting requires a strictly consistent loss function for mean estimation, see Gneiting (2011).

# Accuracy of successive 1-period ahead forecasting

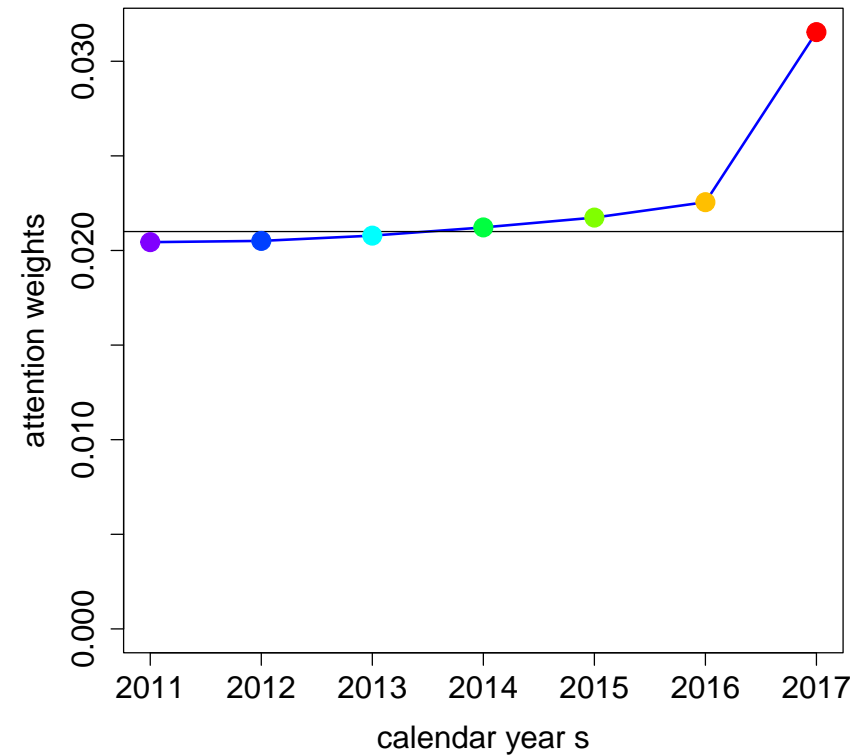


# Seniority weighting of past claims

seniority weighting for  $p=0.45$  and  $q=0.79$



average attention weights,  $T+1=2018$



# Conclusions

- Past claims have predictive power.
- Experience rating: past claims should receive a seniority weighting.
- Seniority weighting can be received in dynamic random effects models.
- There are tractable observation-driven dynamic random effects models.
- Distribution-free deep experience rating is based attention mechanisms.
- Attention mechanism also allows for non-linear credibility considerations.
- Distribution-free approaches require careful selection of objective functions for model fitting and mean estimation.
- We have only focused on predictive power and not on commercial pricing.

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