



# Individual Reserving with Claim Specific Covariates

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Joint work with Katrien Antonio

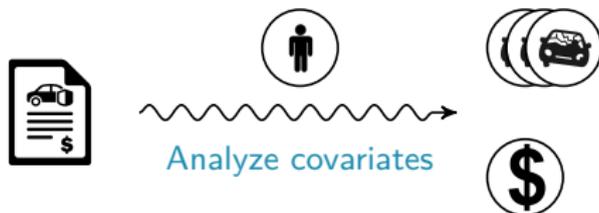
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# Introduction

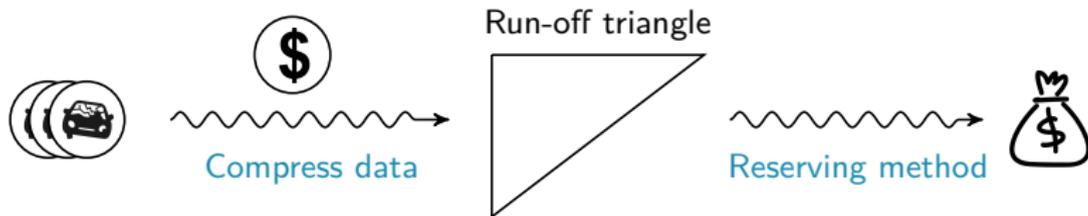
Similarities in pricing and reserving

## Pricing



Analyze covariates to price individual contracts

## Classical reserving



Aggregate data into a runoff triangle to calculate the total reserve

## Introduction

### Advantages of compressing the data

#### Advantages of the aggregated approach:

- low data requirement and computational power;
- simple to implement;
- easy to interpret;
- .....

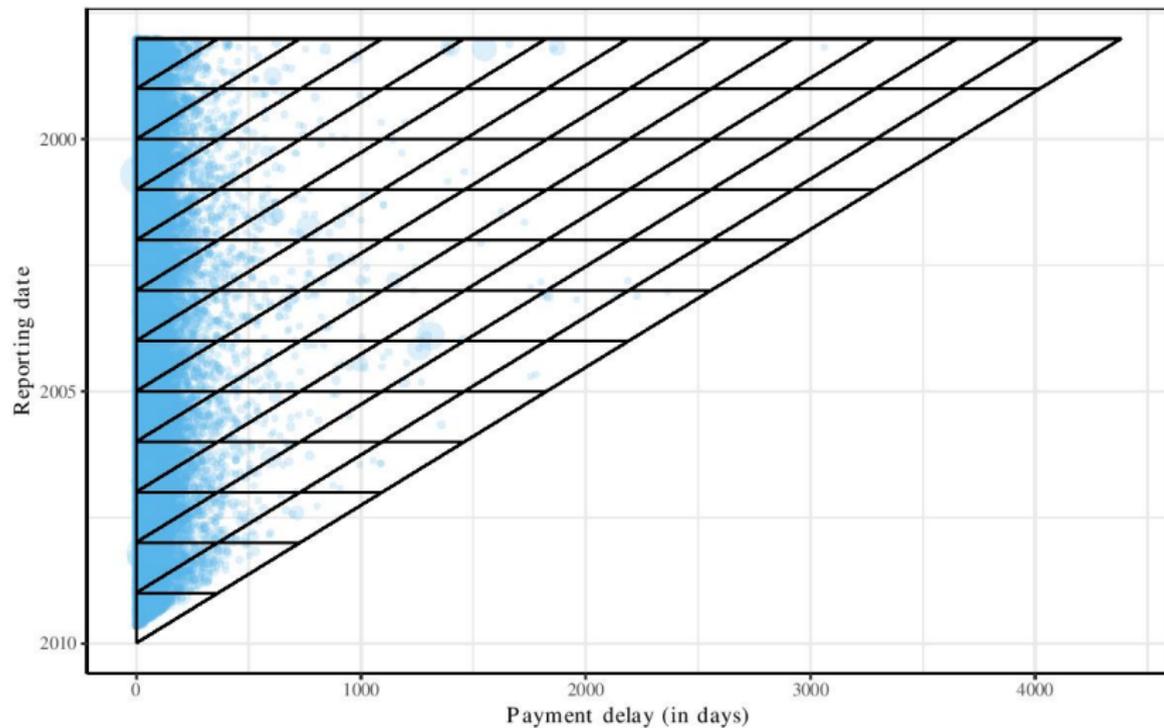
**Goal:** Include data insights,  
while preserving the advantages of the aggregate approach!

**Hybrid approach:** Combine aggregate and micro level methodology.

# Introduction

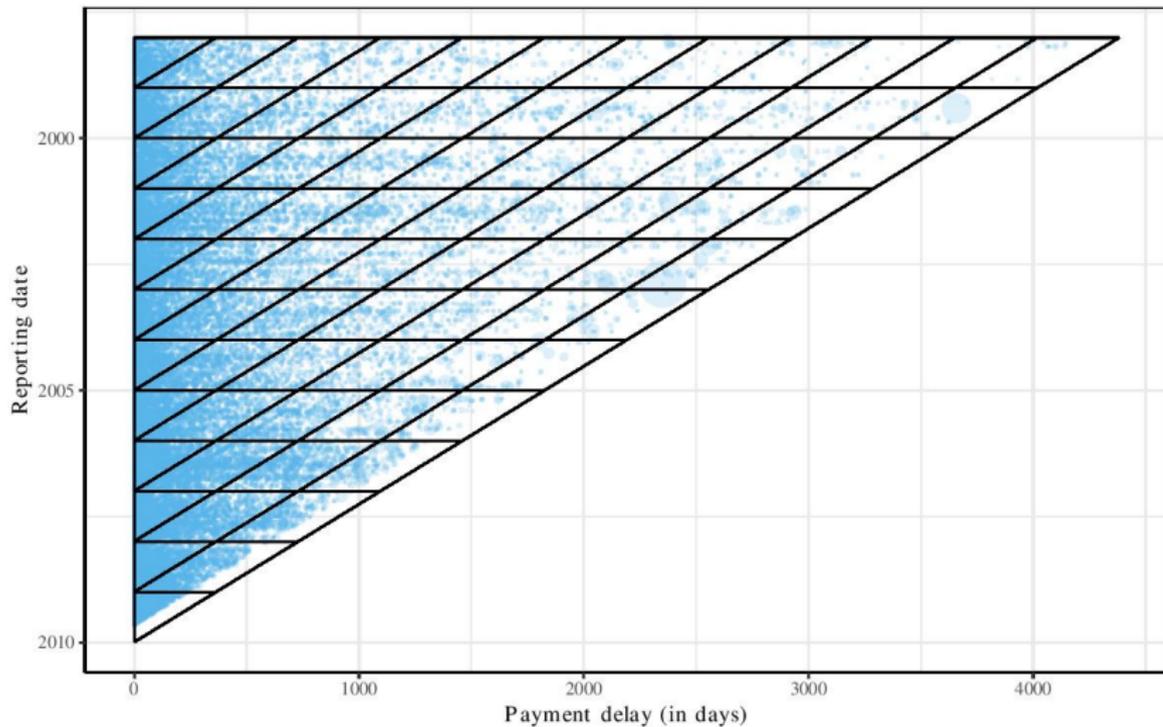
## Aggregated and individual data

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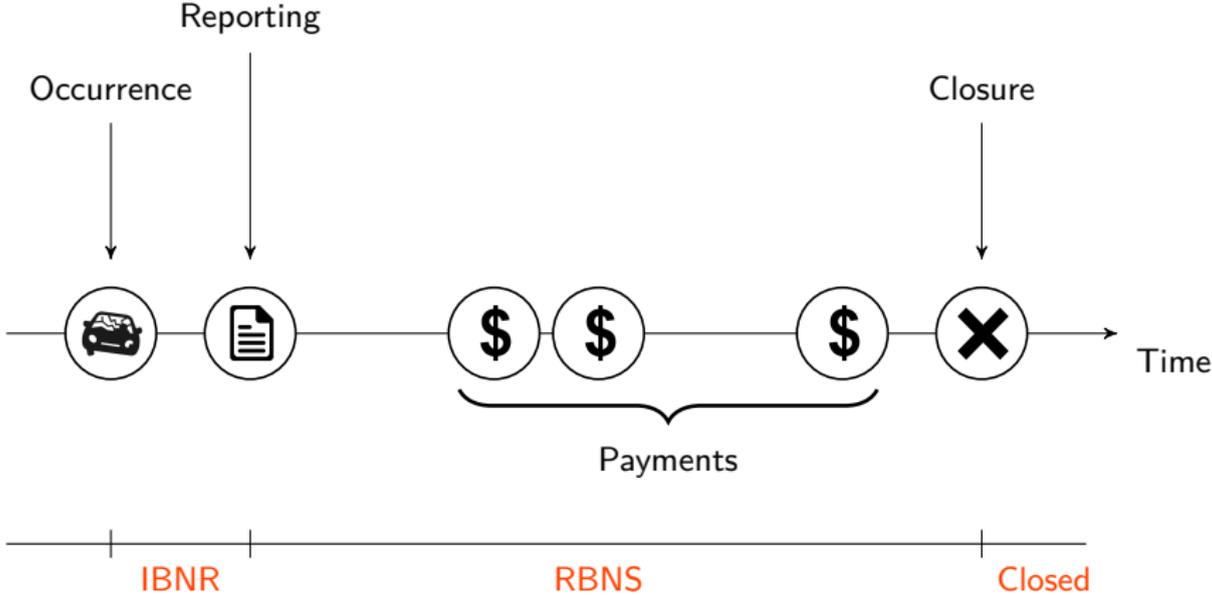


# Introduction

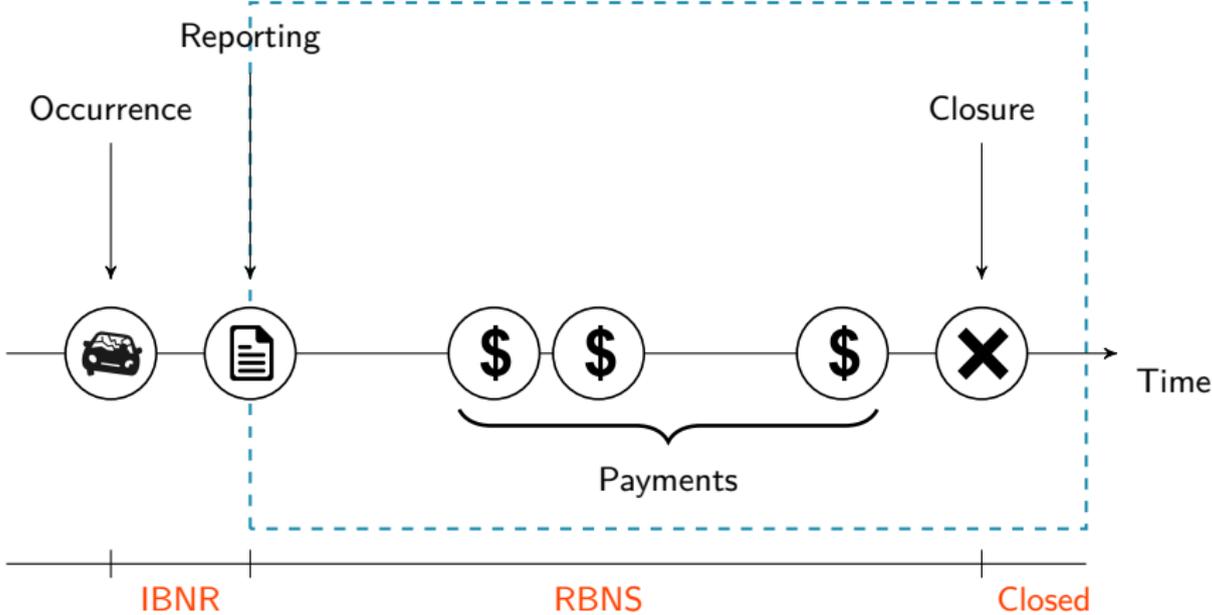
Aggregated and individual data



# Development of a single claim

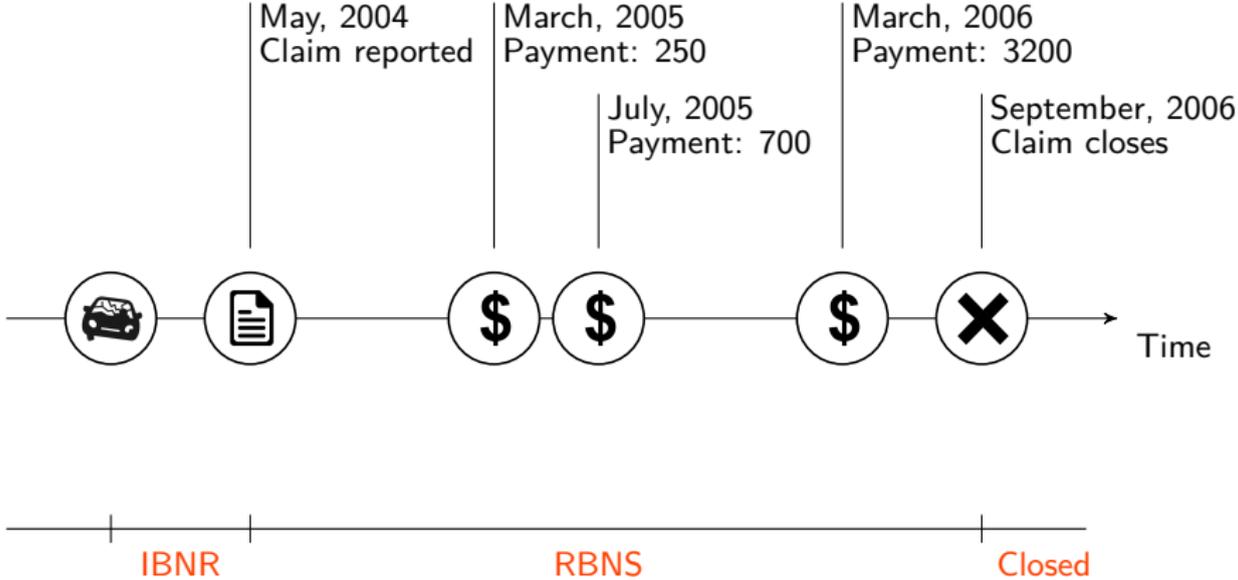


# Development of a single claim



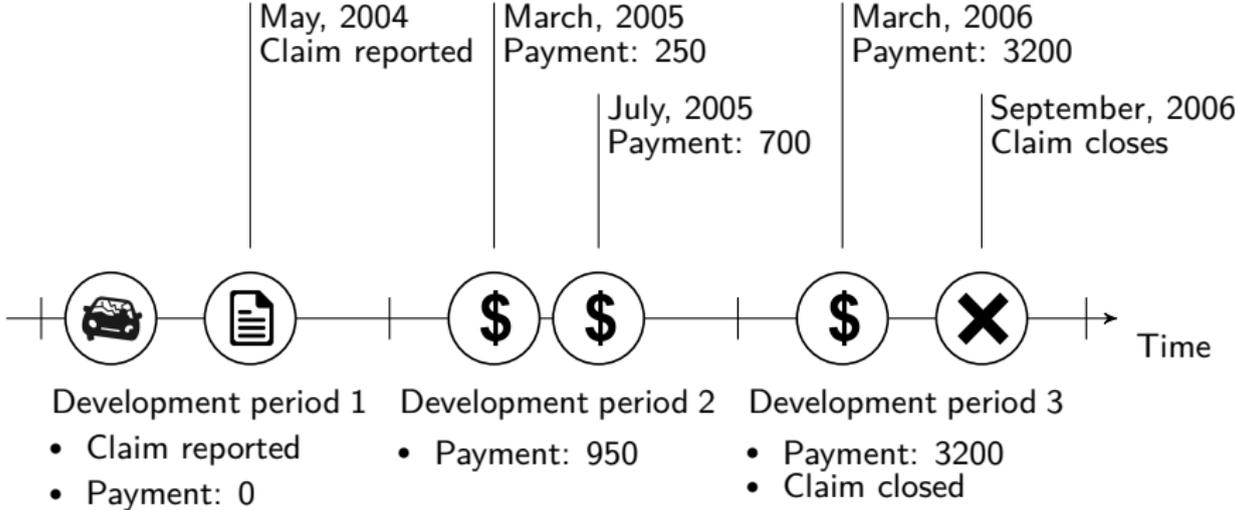
We focus on the modeling of the **RBNS reserve**  
After the reporting date **claim covariates** are available.

# Development of a single claim



The insurer registers for each claim the event dates and the payment sizes.

# Development of a single claim



We discretize the data by development year.

We index the individual claims by  $k$  and the development years by  $j$ .

In each development year, we observe:

- $C_{kj}$ : Closure indicator
- $P_{kj}$ : Payment indicator
- $Y_{kj}$ : Payment size

For each claim, we observe:

- Policyholder information
- Policy characteristics
- Claim covariates

We construct our reserving data set by combining policy and claims data.



A quick glance at both data sets:

### Policy data

```
## # A tibble: 432080 x 2
##   policy_nr policy_covariates
##   <dbl> <list>
## 1 30000037738 <tibble [1 x 106]>
## 2 30000124129 <tibble [1 x 106]>
## 3 30000125846 <tibble [1 x 106]>
## 4 30000194251 <tibble [1 x 106]>
## 5 30000265383 <tibble [1 x 106]>
```

### Claims data

```
## # A tibble: 56698 x 2
##   policy_nr accident_nr claim_covariates
##   <dbl> <dbl> <list>
## 1 30000037738 898000390380 <tibble [1 x 15]>
## 2 30000124129 898001131523 <tibble [1 x 15]>
## 3 30000125846 898001053014 <tibble [1 x 15]>
## 4 30000194251 898000308942 <tibble [2 x 15]>
## 5 30000194251 898000446055 <tibble [1 x 15]>
```

First discretize the claims data

```
claim_data <- claim_data %>%  
  group_by(accident_nr, dev_year) %>%  
  mutate(close = sum(close) >= 1,  
         payment = sum(payment) >= 1,  
         size = sum(size))
```

```
## # A tibble: 32051 x 7  
##   policy_nr  accident_nr dev_year close payment   size claim_covariates  
##   <dbl>      <dbl>   <dbl> <lgl> <lgl>   <dbl> <list>  
## 1 30000037738 898000390380     1 TRUE  FALSE     0 <tibble [1 x 11]>  
## 2 30000124129 898001131523     1 TRUE  TRUE    57.2 <tibble [1 x 11]>  
## 3 30000125846 898001053014     1 TRUE  FALSE     0 <tibble [1 x 11]>  
## 4 30000194251 898000308942     1 FALSE  TRUE    120 <tibble [1 x 11]>  
## 5 30000194251 898000308942     2 TRUE  TRUE   2031. <tibble [1 x 11]>
```

Then merge the policy and discretized claims data set.

```
reserving_data <-  
  left_join(claim_data,  
            policy_data,  
            by = "policy_nr")  
  
reserving_data  
  
## # A tibble: 32051 x 4  
##   policy_nr  accident_nr claim_covariates  policy_covariates  
##   <dbl>      <dbl> <list>          <list>  
## 1 30000037738 898000390380 <tibble [1 x 15]> <tibble [1 x 106]>  
## 2 30000124129 898001131523 <tibble [1 x 15]> <tibble [1 x 106]>  
## 3 30000125846 898001053014 <tibble [1 x 15]> <tibble [1 x 106]>  
## 4 30000194251 898000308942 <tibble [1 x 15]> <tibble [1 x 106]>  
## 5 30000194251 898000446055 <tibble [1 x 15]> <tibble [1 x 106]>
```

The likelihood of the observed development process for a single claim is:

$$f(C_{1,\dots,T}, P_{1,\dots,T}, Y_{1,\dots,T}) = \prod_{j=1}^T f(C_j \mid C_{1,\dots,j-1}, P_{1,\dots,j-1}, Y_{1,\dots,j-1}) \times \prod_{j=1}^T f(P_j \mid C_{1,\dots,j}, P_{1,\dots,j-1}, Y_{1,\dots,j-1}) \times \prod_{j=1}^T f(Y_j \mid C_{1,\dots,j}, P_{1,\dots,j}, Y_{1,\dots,j-1}),$$

where  $T$  is the number of observed development years.

We model the **building blocks**  $C$ ,  $P$  and  $Y$  in this likelihood with a **Generalized Linear Model (GLM)**.

## Building blocks

- Closure indicator:

Binomial GLM with complementary log-log link.

- Payment indicator:

Binomial GLM with logit link.

- Payment size:

Gamma GLM.

## Building blocks

- Closure indicator:

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## Building blocks

- Closure indicator:

Binomial GLM with complementary log-log link.

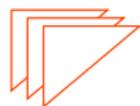
- Payment indicator:

Binomial GLM with logit link.

- Payment size:

Gamma GLM.

### Recent developments in individual reserving



#### Combining multiple triangles

Martínez Miranda et al. (2012); Denuit and Trufin (2018)



#### Machine learning methods

Lopez et al. (2016); Wüthrich (2018); Jamal et al. (2018)



#### Generalized linear models

Larsen (2007)

Focus on the individual reserving framework:

- Choosing between individual or aggregate reserving.
- Model selection techniques.
- Model evaluation.

### Closure indicator

Only **development year** selected in the closure GLM model:

$$f_j := \mathcal{P}(C_j = 1 \mid C_1, \dots, C_{j-1} = 0) = 1 - \exp(-\exp(\beta_j)).$$

The closure probability is estimated as:

$$\hat{f}_j = \frac{d_j}{n_j},$$

where

- $d_j$  is the number of claims that close in development period  $j$
- $n_j$  is the number of claims that were open in development period  $j$

This is the **Kaplan-Meier** estimator for the time to settlement.

Use model selection techniques (AIC, BIC, ...) to choose between:

- Aggregate approach, (only development period - KM estimator):

$$\mathcal{P}(C_j = 1 \mid C_{1,\dots,j-1} = 0, P_{1,\dots,j-1}, Y_{1,\dots,j-1}) = 1 - \exp(-\exp(\beta_j)).$$

- Individual approach:

$$\mathcal{P}(C_j = 1 \mid C_{1,\dots,j-1} = 0, P_{1,\dots,j-1}, Y_{1,\dots,j-1}) = 1 - \exp(-\exp(\mathbf{y}' \cdot \beta)).$$

**Hybrid approach:** Use the aggregate approach when possible and the individual approach when needed.

## Model selection

### Imbalance in-sample and out-of-sample data

Runoff triangle of the number of open claims in each reporting year and development year

reporting year	development year					
	1	2	3	4	5	6
1998	14 507	2256	51	11	6	5
1999	15 936	2325	75	24	11	4
2000	15 818	2224	73	18	6	3
2001	17 079	2895	103	29	14	3
2002	19 656	2929	112	31	12	6
2003	18 342	2713	137	25	12	3

In-sample and out-of-sample distribution of the development year

	1	2	3	4	5	6
in-sample (%)	88.626	11.045	0.264	0.046	0.015	0.004
out-of-sample (%)	0	87.151	7.999	2.730	1.413	0.707

## Model selection

### Imbalance in-sample and out-of-sample data

Divide the runoff triangle in **training**, **validation** and **evaluation** cells

reporting year	development year					
	1	2	3	4	5	6
1998	14 507	2256	51	11	6	5
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2002	19 656	2929	112	31	12	6
2003	18 342	2713	137	25	12	3

Calibrate the model on the **training** cells

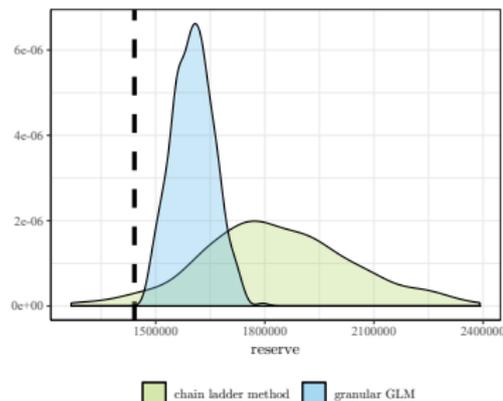
Select covariates based on the **validation** cells

Recalibrate on the **training** and **validation** cells, predict the **evaluation** cells

	1	2	3	4	5	6
<b>training (%)</b>	91.063	8.717	0.179	0.031	0.005	0.004
<b>validation (%)</b>	0	95.688	3.365	0.588	0.359	0
<b>evaluation (%)</b>	0	87.151	7.999	2.730	1.413	0.707

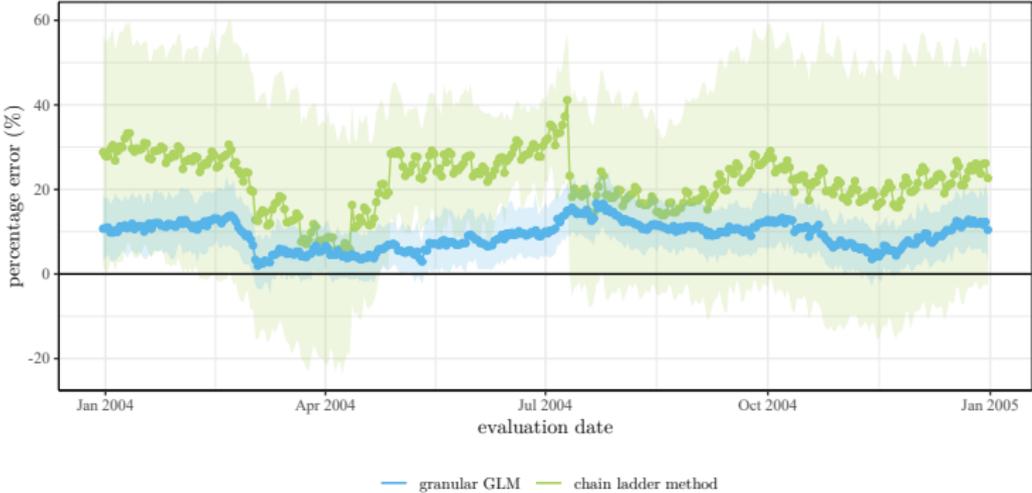
Fit and evaluate the model on 31 December 2003

dev. year	actual	granular GLM	chain ladder
2	1 110 556	1 140 453	1 281 761
3	126 417	119 937	125 258
4	130 200	184 242	71 107
5	44 753	102 647	249 168
6	29 633	55 475	129 629
total	1 441 560	1 602 757	1 856 926



## Dynamic view

Moving window, fit and evaluate the reserve over an extended period of time.



## Conclusions

### Our ambitions for reserving

- Structure the scattered literature on claims reserving.
- Use multiple evaluation dates.
- Use multiple portfolios, no free lunch.
- Bridge pricing and reserving methodology, by using GLMs.
- Hybrid strategy, data driven approach to select position between individual and aggregated reserving.

For more information, please visit:

LRisk website, [www.lrisk.be](http://www.lrisk.be)

<https://feb.kuleuven.be/jonas.crevecoeur>

Thanks to



**Research Foundation  
Flanders**  
Opening new horizons

Questions?

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